

Introducing





ImpaCT is the new state-of-the-art, web-based, Integrated Eligibility System that DSS is in the process of building.



The Need For *ImpaCT*

- ❑ The 1980's vintage Eligibility Management System (EMS) is outdated and presents a roadblock to efficiency.
- ❑ New, modern eligibility and work processing systems are incompatible with EMS, causing staff to work in multiple systems
- ❑ Receiving information from other newer systems has become more difficult
- ❑ Improved information access for all DSS stakeholders is needed


Impa *CT* Will Be User Friendly

- ❑ ImpaCT is a more familiar type of technology
- ❑ ImpaCT is a web-based system which utilizes check boxes, drop downs, and free text input
- ❑ The current document management system (ConneCT) and online applications will become part of ImpaCT
- ❑ ImpaCT will evaluate an applicant based on the data entered and their individual circumstances to determine the most advantageous program for them

Impa is a Proven System

- ❑ Systems similar to ImpaCT have been successfully implemented in other states throughout the country. CT DSS is taking the lessons learned from each of these states to develop the best Integrated Eligibility System to date

How does it look?



100 Alerts

Recent Cases

John Smith
Hartford Regional Office
[Logout](#)

Inbox

Application Registration

Scheduling

Data Collection

Eligibility Determination

Others ^

Initiate Data Collection

Individual Information

Household Information

Non Financial

Others ^

+ Questions

+ ABAWD

- Insurance Policy Information

Summary

Details

Employer/Union Address

Eligible Clients

Coverage Details

+ Casuality Information

+ SNAP Work Registration

+ Domestic Violence

Person Household Status

PERSON INFORMATION

Name: John Smith 34M

PERSON HOUSEHOLD STATUS

Household Status: In the Household

Household Verification:

Absence Reason:

Absence Verification:

Intend to return:

Estimated Date of Return: MM / DD / YYYY

Number of days in a month the individual resides in the household (average over the next 12 months): 30

Is person living with someone who is not listed in the household?:

Relationship:

CASE INFO A L

John Smith 34M A L

CASE #:
716311

CASE STATUS:
Pending

Case Notes

Last Updated By

Print Preview

Page Help

View Documents

WN SQ RS 40 CS

SEARCH

APPLICATION

GO

Mon July 14, 2014

Above data does not represent an actual individual



Supporting DSS Partners

- ❑ Open lines of communication
- ❑ Updates on the DSS website
- ❑ Training materials, as appropriate, to individual stakeholders
- ❑ ImpaCT Portal – for external partners to access information needed to support the DSS applicants and recipients that they serve





Supporting Individuals and Families



- ❑ Online applications for all programs
- ❑ Streamlined renewal process
- ❑ Improved access through a consumer portal
- ❑ Improved communication through the restructuring of DSS notices



Stay tuned for new information and updates!